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The new range of DRY FIX® and DRY FLEX®

WHAT'S NEW FROM REPAIR CARE INTERNATIONAL?

Autumn, 2007 saw the launch of the new range of Repair Care products, giving the specifier and contractor brand new options to achieve the best repairs to timber. The DRY FIX® and DRY FLEX® range is available in three grades, all giving the same long term protection to joinery but now offering choices for different size repairs and types of project.

All 3 versions cure more quickly than previous products and have increased ease of use, but still retain the flexibility our customers have become used to over the last 17 years. The new systems are known as DRY FIX®/DRY FLEX® 16, DRY FIX®/DRY FLEX® 4 and DRY FIX®/DRY FLEX® 1 and these numbers represent the average curing time in hours. Where speed is not an issue DRY FIX®/DRY FLEX® 16 is the most cost-effective option and can also be used on the biggest repairs. Where time is more critical DRY FIX®/DRY FLEX® 4 can usually be over painted on the same day and is more suitable for cold weather conditions. DRY FIX®/DRY FLEX® 1 will normally be used for emergency and small repairs. All 3 versions share the same moulding characteristics.

Backing up these products is DRY SEAL® UN, the easy to use, durable, flexible alternative to putty and DRY FLEX® SK, our end grain sealer. Details of all the Repair Care range are on our website.

Support

You may already know about our products and the Window Care System but is there anyone else who might want to know more? We offer all sorts of support services.

Training for operatives.

We organise regular training sessions for people who want to know how to use the system. If face-to-face training is not practical we have produced a DVD which will take you through the process step by step, but for a full training certificate (as often required by specifiers) you will need to attend the practical session.

Refresher courses are also available for those who took the course some time ago or who have not used the system recently. >> *story continues on next page.*



CPD Seminars/ In-house training

In addition to the series of national seminars we run, we organise local seminars, either for individual companies or practices or for trade organisations. Do you know someone, maybe a client or contractor, who may be interested?

On site support

Whether you need advice on the type of repairs that are necessary or help on site once the project is underway, give us a call.

Costing the repairs

We have a very useful Excel spreadsheet which helps you to cost repairs. The guideline costs for each type of repair cannot include factors such as scaffolding, travel time and so on, but give a very helpful starting point. Variables like labour rates can be altered at the click of a mouse so you can tailor it to your exact requirements.

If you want any more information on any of these support services please just give us a call.

Post office Kirriemuir discovers decay

REPAIR CARE ENDS UP BEHIND BARS



The Kirriemuir post office

The post office in Kirriemuir, Scotland, faced a serious problem when decay was discovered in a rear window. And as if that wasn't bad enough, there were also two complications. First of all, the window was right next to the main telephone exchange for the town and secondly the window was protected by bars.

Replacement windows?

The first thought of the client's consultants, Knight Frank LLP, was that the window would have to be replaced. And as there was no access through the bars the only option was to go through the building, disconnect and remove the telephone switch gear and install a new window. Because of the related upheaval, repairs would also be needed for the area around the frame before everything could be put back in working order. The estimated cost was over £1,000, plus the hidden costs of all the disruption.

The main concern had been any possible disruption to services. Obviously cost was also a factor but the upheaval caused by the need to remove the old window completely would have been severe.



Cost effective solutions

Fortunately, though, help was at hand in the shape of Repair Care and contractor Morrison's who commented: "Despite the presence of the bars it was fairly straight forward to remove all the decay. We used the Repair Care Mini Profi® router to do this. After that a timber section was cut roughly to the size of the repair. We then used DRY FLEX® on both the splice section and the existing timber. The repair was completed in no time at all!"

The whole repair was done from outside the building ensuring there was no disruption or dust contamination to the telephone switchgear. The client was very pleased with the speed of the repair and, best of all, it was all done for less than £100!

Visit Repair Care online on:
WWW.REPAIR-CARE.COM!

Have you visited our website yet? Just go to www.repair-care.com, and click on the Union Jack. This is the place to go for information about our company, any technical queries, FAQs and all the health and safety information.

Product information

Of course our product information about the DRY FIX® and DRY FLEX® is there. And also information about a few products you may not know about, for instance DRY SEAL® UN. Even some of our regular DRY FIX® and DRY FLEX® customers don't know about the advantages of this flexible glazing sealant. Quicker to use and more flexible than putty, DRY SEAL® UN has solved many on-site problems, so why not visit the website to find out more.

Case Studies

When you are visiting our site, make sure you have a look at the Case Studies, which clearly shows some of the possibilities with our products. Not only are photos shown, but also a brief description of each project. Information is given about the products used, some general remarks and the conditions of the windows prior to the application of the Window Care System.

Contact us

In short, our website is the place to go to get to know more about our products and our company. Of course, you are still very welcome to contact us by e-mail, phone, fax or even by mail if you have a query not covered on the website.



Repair Care Inspection Report:

WOOD DECAY AT RED CROSS HEADQUARTERS



The British Red Cross Headquarters, an elegant Georgian style building in Knutsford, has served multiple functions for many years. As a combination of offices, conference and training centre and a children's nursery it was important that the building looked its best, but when the time came for redecoration several problems were found which needed to be repaired before the repainting could be completed.

Repair Care were called in to advise on the condition of the windows and the most cost-effective solution to the problems. The windows, all in softwood, and a mixture of sliding sash and casement styles had already been repaired during a previous redecoration. Unfortunately, though, the timber splices were failing and decay had returned. The Repair Care inspection identified that in addition to the failed splices there were other new areas of decay and perished putty was allowing moisture to creep into the bottom rails of the frames. Also construction joints were opening and this was likely to lead to further decay later.



A detailed specification was drawn up and the client agreed that the Repair Care system offered huge savings over replacement of the joinery. Contractors for the project were appointed and a comprehensive Repair Care training session was held on site for all their key operatives before work began.

After carefully removing the old splices and all traces of rot, the timber was treated with a coat of DRY FIX® before new splices were bedded onto a layer of DRY FLEX®. Because the DRY FLEX® was able to fill any uneven gaps the preparation of the timber was much quicker and a durable and very flexible seal was created between the old and new timber. For smaller repairs the DRY FIX® and DRY FLEX® were used without the need for timber inserts.

The preventative work saw the contractor open a groove at the lower joints which was then filled with DRY FLEX® to prevent future moisture ingress that could lead to decay. The failed putty was also replaced - with DRY SEAL® UN, our flexible glazing compound. DRY SEAL® remains elastic for many years and, as well as being far more flexible than putty, can be painted or stained just a day or two after application. In all, about 200 metres of putty was replaced.

After the repairs had been completed the joinery was finished with a traditional primer, undercoat and gloss paint system to return the building to its former glory.



**REPAIR CARE
INTERNATIONAL**



Frank Harwood, Richard Vincent, Paul Butler, Geoff Bagnall and Bob Cherry

Meet our team of technical advisors

REPAIR CARE'S FAMOUS FIVE

When General Manager Matt Williamson joined Repair Care International in 2006 he inherited an experienced team with a wealth of knowledge about timber and how to repair it. This experience is available to you, so please get in touch.

The North of the country is supported by Geoff Bagnall. From a background in the timber industry - he is a former president of the Institute of Wood Science - Geoff is that rare item, a Manchester United supporter from Liverpool. Most of them live in London.

Somerset-based Frank Harwood covers the West Country and South Wales. Frank joined us after many years in the paint and coatings industry and when he's got an odd hour or 2 likes nothing better than getting out his paints again, but this time with an easel and canvas.

Paul Butler, a keen walker and family man, lives in Leicester and looks after the Midlands region. Paul has been involved with the Window Care system for over 10 years now.

London and the South East are split between Richard Vincent and Bob Cherry. Richard's background is in timber preservation and coatings and he spends his Saturdays coaching football.

Bob is a founder member of the company, joining on day 1, back in 1991. Very experienced and knowledgeable he's lost count of the number of DRY FLEX® demonstrations he's done over the years. In his spare time he's a dab hand on the guitar and will give you the riff from Smoke on the Water at the drop of a hat.

So there they are; our team of technical advisors who are here to help you with any queries you might have on the Repair Care products or methods.



**REPAIR CARE
INTERNATIONAL**
DURABLE REPAIR SOLUTIONS



Repair Report is a publication of Repair Care International. Information from this Repair Report is free to use.

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